

# IMPLEMENTATION OF TOOP SOLUTION

## ESTONIAN SUCCESS STORY



providing  
data  
once-only.eu

### Kärt Karus

Councillor of Economic Affairs in the Permanent Representation of Estonia to the EU, the former National Coordinator of the Single Digital Gateway Regulation

*“The once only principle is one of the key principles for providing user-friendly and seamless public services. With more than a decade of national experience, the TOOP project has been an opportunity to extend our experience cross-border in different fields.”*



### BACKGROUND



The once-only principle in Estonia is defined in the Public Information act and is one to key methods to reducing administrative burdens. For this purpose, Estonia has developed an interoperable ecosystem and a technical ability to exchange data with a versatile security solution.

The Ministry of Economic Affairs and Communications shapes and coordinates the information society policy of the Republic of Estonia. The Information System Authority (RIA), among others, coordinates the development and administration of information systems ensuring the interoperability of the state's information system.

### SOLUTION



Estonia took part of the Online Ship and Crew Certificates and Updating Connected Company Data pilots with the Ministry of Economic Affairs and Communications participating in the first and RIA implementing the TOOP connector in the second. Both pilot project were successful and both requesting and providing data using the TOOP infrastructure worked at cross-border level.

### RESULTS



Participating in the TOOP project has given us an opportunity to test the interoperability of our national data exchange system with the e-Delivery building block. The experiences gained through the project will help us with the successful implementation of the Single Digital Gateway Regulation and reduce administrative burden throughout the Single Market.



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