

## Trust in a Digital Society

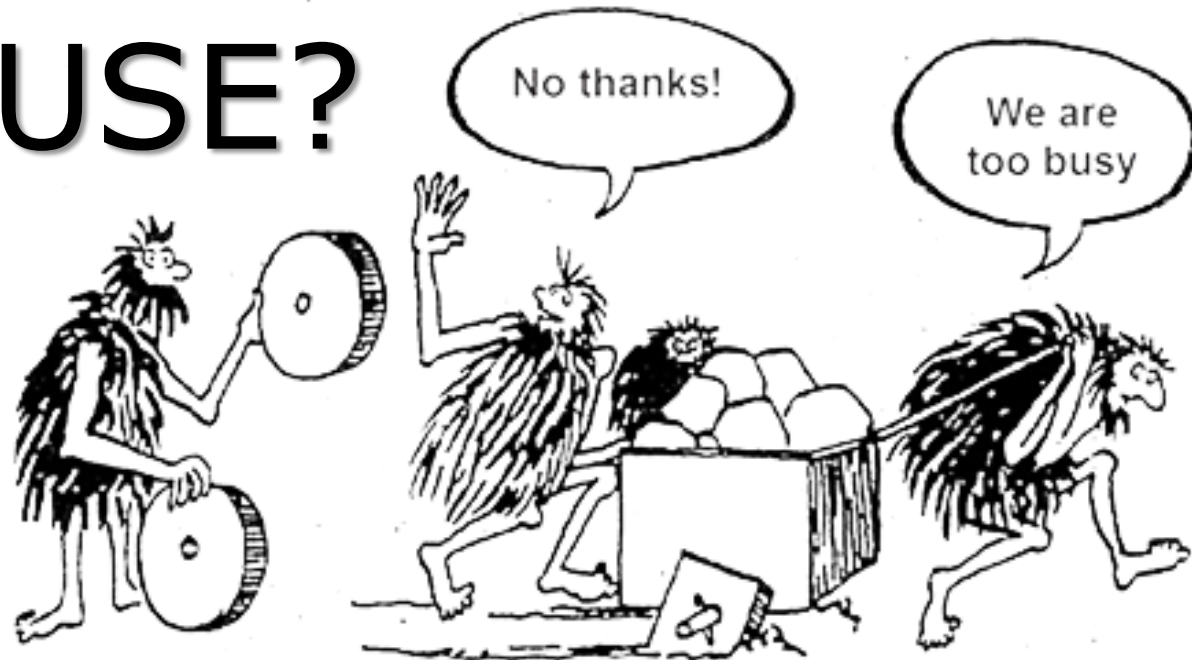


## The Once Only Principle - EU policies and initiatives

Once Only conference Vienna  
25 September 2018

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# REUSE?





## **Policy Framework Policy priorities (Pillars)**

*'...more can be done to modernise public administration, achieve cross-border interoperability and facilitate easy interaction with citizens....' (DSM Communication)*

### **eGovernment Action Plan 2016-2020**

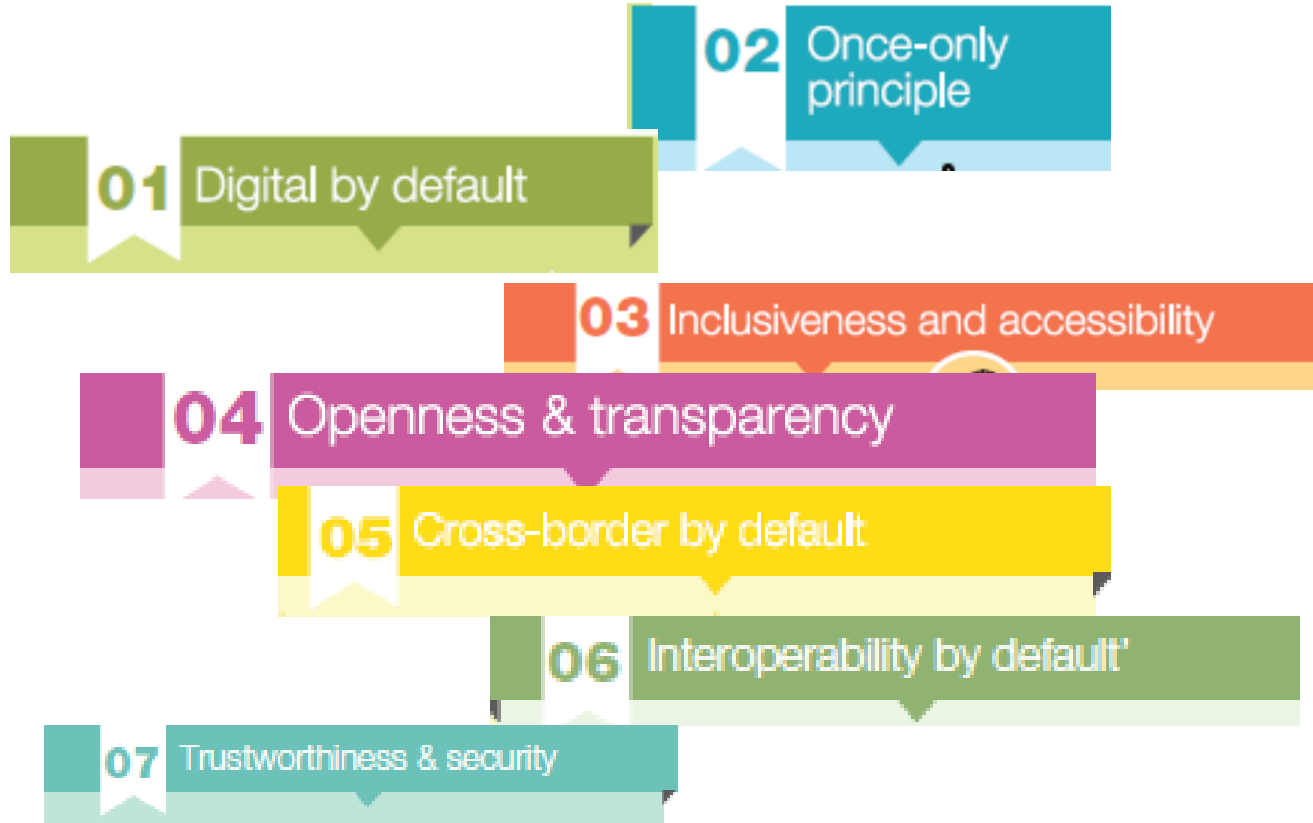
**Modernising  
public  
administration  
with ICT, using  
key digital  
enablers**

**Enabling cross-  
border mobility  
with  
interoperable  
digital public  
services**

**Facilitating  
digital  
interaction  
between  
administration  
s and citizens /  
businesses for  
high-quality  
public services**

**20 actions identified in this Action Plan**

**Further actions may be proposed either by the Commission or by stakeholders, including Member States.**



## Tallinn Declaration Objectives in Public Administrations (summary)

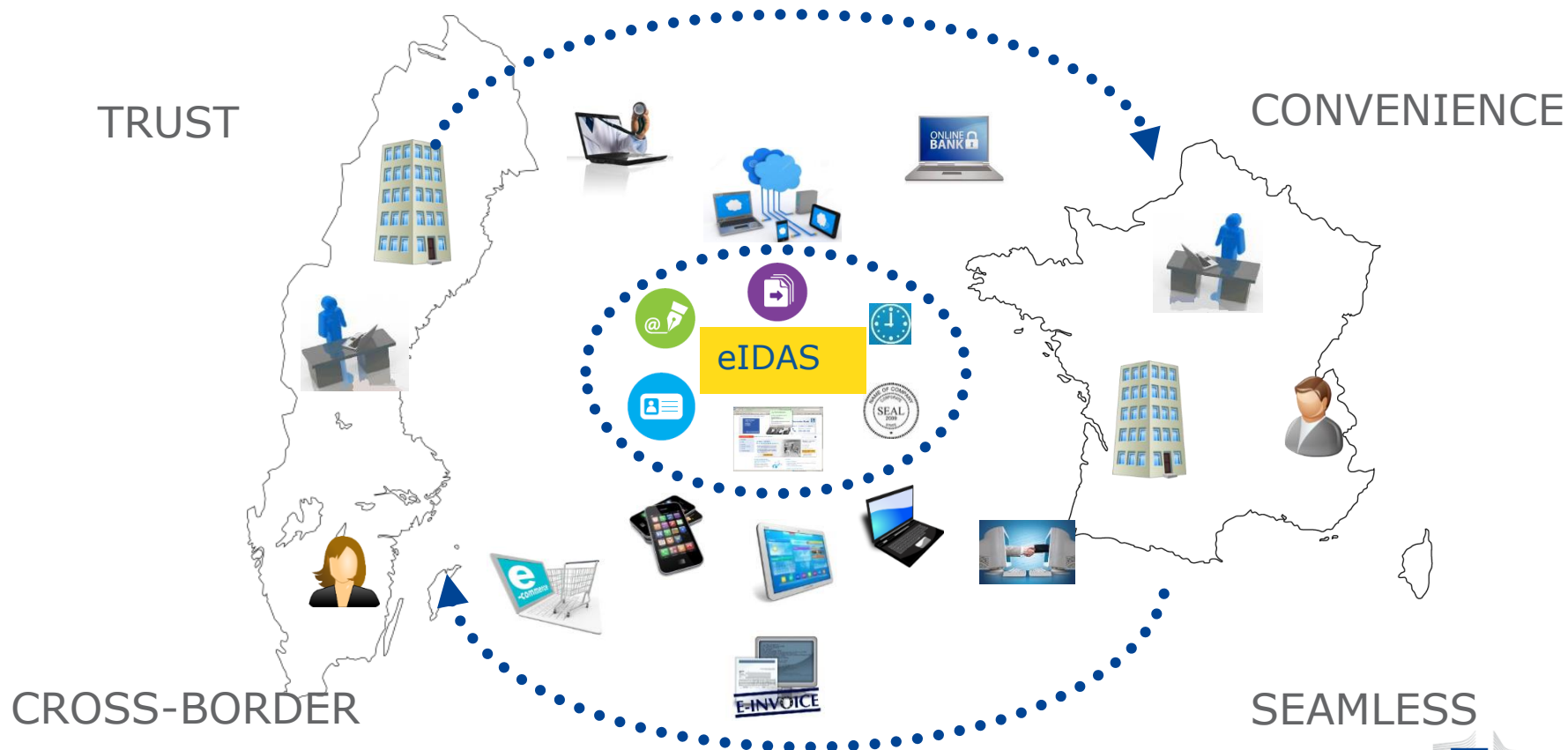
### MS objectives in the next five years (2018-2022)

- For the principles of **digital-by-default, inclusiveness and accessibility** ensure:
  - that citizens and businesses may interact digitally with public administration;
  - ensure the consistent quality of user experience in digital public services as set out in the “User-centricity principles for design and delivery of digital public services”
  - increase the readiness of citizens and businesses to interact digitally with the public administrations.
- For the principle of **once only**:
  - implement it for key public services
- For the principle of **trustworthiness and security** ensure:
  - information security and privacy; and increase uptake of national eID schemes.
- For the principle of **openness and transparency**.
  - Make possible for citizens and businesses to better manage their personal data held by public administrations.
- For the principle of **interoperability by default**:
  - work on national interoperability frameworks based on the European Interoperability Framework (EIF), ... adhere to EIF for cross-border digital public services.

# How to operationalise the OOP at the EU level?

- eIDAS Regulation
- CEF Building Blocks
- H2020 projects
- Digital Europe Programme

# eIDAS: boosting trust & supporting businesses!



# eIDAS – The Regulation in a nutshell

## 2 MAIN CHAPTERS SUBJECT TO DIFFERENT RULES AND REQUIREMENTS

### Chapter II

## Mutual recognition of e-identification means



### Chapter IV

## Electronic Documents

eID

**17.09.2014**

Entry into force of the eIDAS Regulation

**29.09.2015**

Voluntary cross-border recognition

### Chapter III

## Electronic trust services (rules applicable since 1 July 2016)

- Electronic signatures
- Electronic seals
- Time stamping
- Electronic registered delivery service
- Website authentication

**29.09.2018**

Mandatory cross-border recognition



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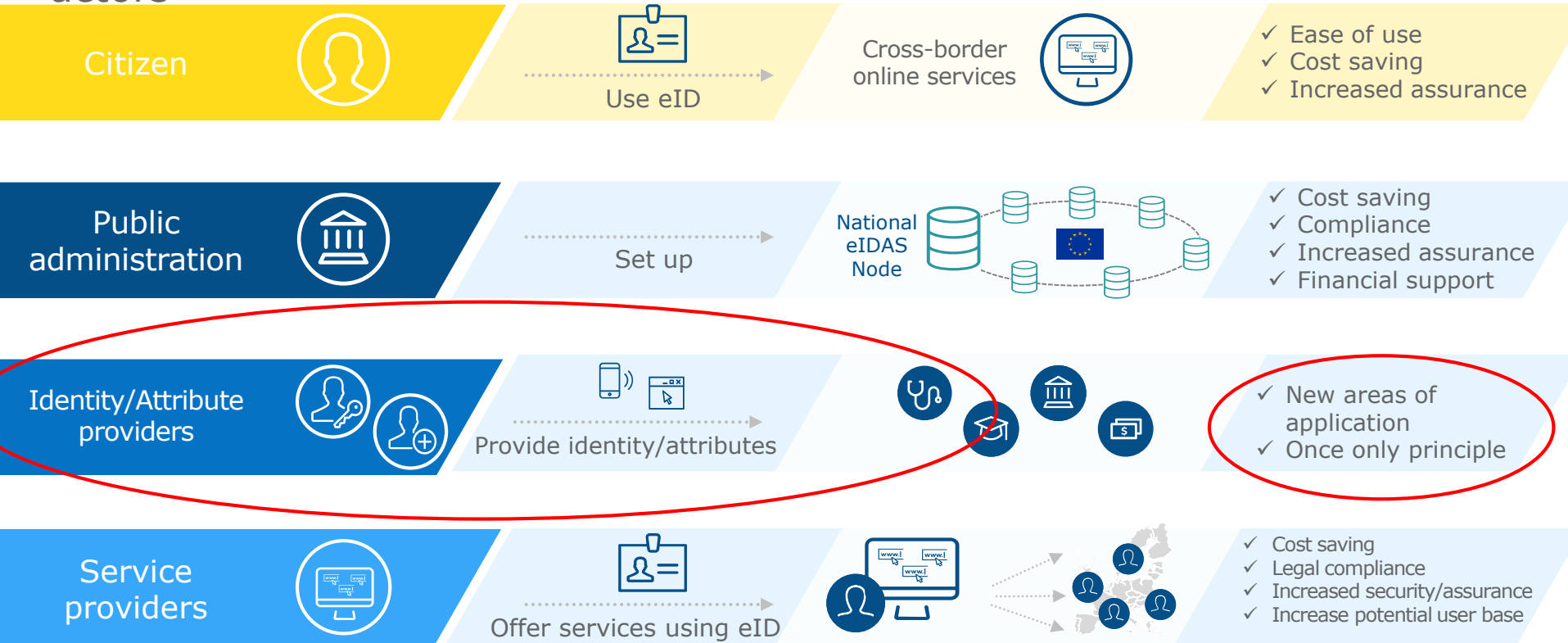
## CEF Building Blocks

The **building blocks of the Connecting Europe Facility** promote the adoption of the same open standards and technical specifications, by the different sectors of the Union, for the most basic & common functionalities of any sectorial project/ platform.

**These core commonalities will enable interoperability across borders and sectors.**



# The benefits of interoperable and recognised eID for the different actors



# From pilots to Implementation



Multiple sustainable pilots by using a federated IT architecture on cross-border, pan-European scale. Its aim is to connect registries and e-Government architectures in 21 countries across Europe.



Investigate, discuss, and disseminate how co-creation and co-production in public service provisioning for citizens can be achieved by implementing the once-only principle.

*+ new H2020 project(s)*



- Single Digital Gateway
- Maritime Single Window
- Custom Single Window
- Inland crew and ship certificates
- Company law
- eProcurement
- (...)

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# Upcoming H2020 Call for proposal

- DT-GOVERNANCE-05-2018-2019-2020: New forms of delivering public goods and inclusive public service
  - *"Evidence of the benefits of the full implementation of the once-only and digital-by-default principles and user centricity and the transformative impact of new technologies such as Blockchain should also be taken into account."*
  - *Call to be launched on November, 6 - 2018*
  - *Closure March , 14 - 2019*

# OOP deployment all over EU - cross borders/sectors

6 June 2018>

Commission proposes  
€9.2 billion investment in  
first ever digital  
programme>



Investing in the future:  
**Digital Europe Programme**

**€1.3 billion for Deployment, use of digital capacities & interoperability**

- Provide more **interoperable** public services
- Support digital & related **technologies** for industry & SMEs
- Support and follow latest **tech developments**
- Bring digital technologies to **public sector** and areas of public interest
- Offer **tests** and **pilots** to public administrations
- Build up and strengthen the network of **Digital Innovation Hubs**

# Thank you!



## **eGovernment & Digital Public Services**

<https://ec.europa.eu/digital-single-market/en/public-services-e-government>



## **eGovernment Action Plan 2016-2020**

<https://ec.europa.eu/digital-single-market/en/news/communication-eu-egovernment-action-plan-2016-2020-accelerating-digital-transformation>



## **Tallinn Ministerial Declaration on eGovernment**

<https://ec.europa.eu/digital-single-market/en/news/ministerial-declaration-egovernment-tallinn-declaration>



## **Stakeholder engagement platform**

<https://ec.europa.eu/futurium/en/egovernment4eu>



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