



The Once Only Principle - EU policies and initiatives

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Policy Framework Policy priorities (Pillars)

'...more can be done to modernise public administration, achieve cross-border interoperability and facilitate easy interaction with citizens....' (DSM Communication)

eGovernment Action Plan 2016-2020

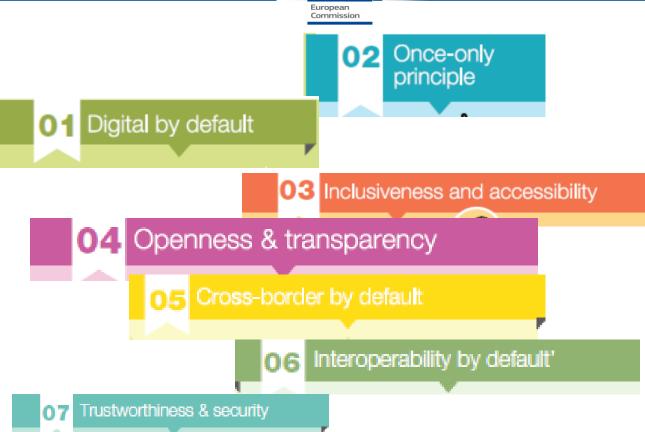
Modernising public administration with ICT, using key digital enablers

Enabling crossborder mobility with interoperable digital public services Facilitating digital interaction between administration s and citizens / businesses for high-quality public services

20 actions identified in this Action Plan
Further actions may be proposed either by the Commission or by stakeholders, including Member
States.



Underlying principles





Tallinn Declaration Objectives in Public Administrations (summary)

MS objectives in the next five years (2018-2022)

- For the principles of **digital-by-default, inclusiveness and accessibility** ensure:
 - that <u>citizens and businesses may interact digitally</u> with public administration;
 - ensure the <u>consistent quality of user experience</u> in digital public services as set out in the "<u>User-centricity principles for design and delivery of digital public services</u>"
 - increase the <u>readiness of citizens and businesses</u> to interact digitally with the public administrations.
- For the principle of **once only**:
 - implement it for key public services
- For the principle of trustworthiness and security ensure:
 - information security and privacy; and increase <u>uptake of national eID schemes</u>.
- For the principle of **openness and transparency**.
 - Make possible for <u>citizens and businesses to better manage</u> their personal data held by public administrations.
- For the principle of interoperability by default:
 - work on national interoperability frameworks based on the European Interoperability Framework (EIF), ... adhere to EIF for cross-border digital public services.

How to operationalise the OOP at the EU level?

- eIDAS Regulation
- CEF Building Blocks
- H2020 projects
- Digital Europe Programme

eIDAS: boosting trust & supporting businesses!



eIDAS - The Regulation in a nutshell

2 MAIN CHAPTERS SUBJECT TO DIFFERENT RULES AND REQUIREMENTS

Chapter II

Mutual recognition of e-identification means



Chapter IV

Electronic Documents

eID

17.09.2014 Entry into force of the eIDAS Regulation 29.09.2015

Voluntary cross-border recognition

Chapter III

Electronic trust services (rules applicable since <u>1 July 2016</u>)

- Electronic signatures
- Electronic seals
- Time stamping
- Electronic registered delivery service
- · Website authentication

29.09.2018Mandatory cross-border recognition



CEF Building Blocks

The building blocks of the Connecting Europe Facility promote the adoption of the same open standards and technical specifications, by the different sectors of the Union, for the most basic & common functionalities of any sectorial project/ platform.

These core commonalities will enable interoperability across borders and sectors.











The benefits of **interoperable and recognised** eID for the different actors

Citizen





Cross-border online services



- √ Ease of use
- ✓ Cost saving
- ✓ Increased assurance

Public administration



Set up



- ✓ Cost saving
- √ Compliance
- ✓ Increased assurance
- √ Financial support

Identity/Attribute providers









- ✓ New areas of application
 - ✓ Once only principle

Service providers









- ✓ Cost saving
- / Legal compliance
- / Increased security/assurance
- ✓ Increase potential user base



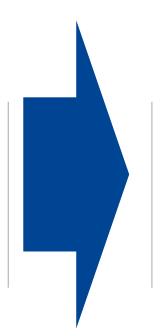
From pilots to Implementation



Multiple sustainable pilots by using a federated IT architecture on cross-border, pan-European scale. Its aim is to connect registries and e-Government architectures in 21 countries across Europe.



Investigate, discuss, and disseminate how cocreation and co-production in public service provisioning for citizens can be achieved by implementing the once-only principle.



8

- Single Digital Gateway
- Maritime Single Window
- Custom Single Window
- Inland crew and ship certificates
- Company law
- eProcurement
- (...)

+ new H2020 project(s)



Upcoming H2020 Call for proposal

- DT-GOVERNANCE-05-2018-2019-2020: New forms of delivering public goods and inclusive public service
 - "Evidence of the benefits of the full implementation of the once-only and digital-by-default principles and user centricity and the transformative impact of new technologies such as Blockchain should also be taken into account."
 - Call to be launched on November, 6 2018
 - Closure March , 14 2019



OOP deployment all over EU - cross borders/sectors

6 June 2018>

Commission proposes €9.2 billion investment in first ever digital programme>







Thank you!



eGovernment & Digital Public Services

https://ec.europa.eu/digital-single-market/en/public-servicesegovernment



eGovernment Action Plan 2016-2020

https://ec.europa.eu/digital-single-market/en/news/communicationeu-egovernment-action-plan-2016-2020-accelerating-digitaltransformation



Talling Ministerial Declaration on eGovernment

https://ec.europa.eu/digital-single-market/en/news/ministerialdeclaration-egovernment-tallinn-declaration



Stakeholder engagement platform

https://ec.europa.eu/futurium/en/egovernment4eu



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